



Hello ZRA members,

Save the date on your calendar for the 2021 ZRA *Virtual* Annual Conference: **October 3-9, 2021**

This year's hosts are looking forward to bringing each of their facilities to you wherever you are, for a virtual experience like no other!



Kaylin Ackerson  
SeaWorld Parks & Entertainment



Melissa Cardenas  
SeaWorld Texas



Lisa Winkler  
SeaWorld Florida



Heather Tapi  
Busch Gardens Tampa

The Annual Conference Committee has begun preparing all the exciting facets of the 2021 ZRA *Virtual* Annual Conference! Stay tuned for more information coming soon!

SEAWORLD PARKS & ENTERTAINMENT<sup>SM</sup>



Cheers,  
Shelly Roach  
Chairman  
ZRA Annual Conference Committee